

April Amnesty Month – FAQ

1. How does amnesty month work?

- ✓ Bring in overdue items (books, DVDs, CDs, hotspots, Chromebooks & audiobooks, etc) that are in good and usable condition to the circulation desk.
- ✓ HCPLS will clear your late fines. (Other fines/fees may be excluded, like those from damaged or lost books that were not returned).
- ✓ Upon checkout if you have past overdue fines, we will clear those too.
- ✓ Your conscience is clear, start using that card again!

2. Can I have fines cleared for others?

If you are a guarantor for their card, let's say a parent for a child then yes.

3. Can I call HCPLS and have my fines cleared over the phone?

No, we ask that you visit one of our 4 locations across the county to take part in Amnesty Month. For those special cases...we can have a chat and talk about options.

4. Which fines will be cleared?

Overdue fines accrued during the month of April. Overdue fines and lost fees for materials **returned** during amnesty month (whether they are 5 days or 5 years late). Overdue fines for materials that have been previously returned that are acknowledged at time of checkout or during your library visit in the month of April.

Fines / Fees not eligible during Amnesty Month:

- Replacement fees for damaged materials
- Replacement fees for new library cards

5. What if I paid for overdue items in March; can I get a refund?

HCPLS is unable to give refunds for fines previously paid. This chance doesn't come along too often and we will only be clearing accounts during the month of April.